

# PT Bank Central Asia Tbk 9M24 Results

### Agenda



- Economic Highlights
- Banking Industry Updates
- 9M24 Performance Overview
- Sustainable Finance and ESG
- Share Data, Ratings & Awards







9M24 Performance Sustainable Finance Share Data, Ratings **Economic Highlights** Banking Industry Updates Analyst Meeting 9M24 PT Bank Central Asia Tbk 3 & ESG & Awards Overview

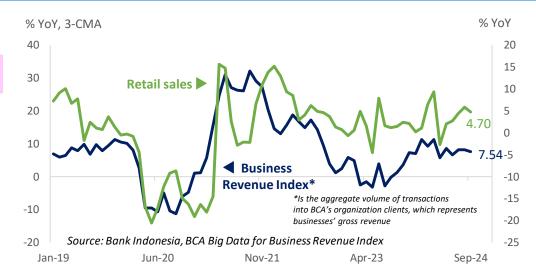
### Economic highlights (1/2)

BCA
Always by your side

1 Indonesia saw resilient GDP



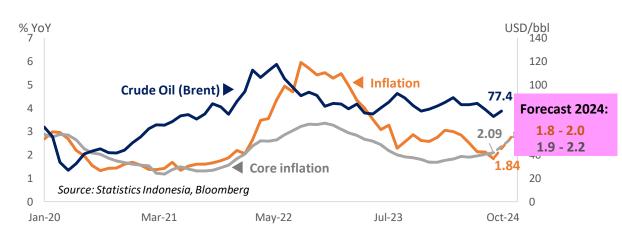
### Business revenue index is bottoming out



### 3 Investment growth remains relatively robust



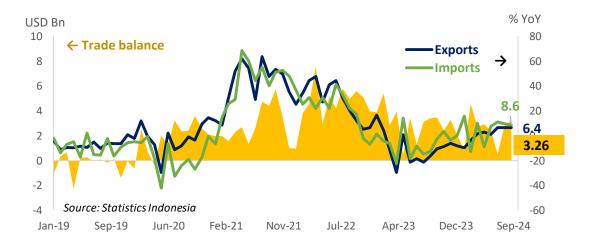
### 4 Inflation is manageable as cost of foods is controllable



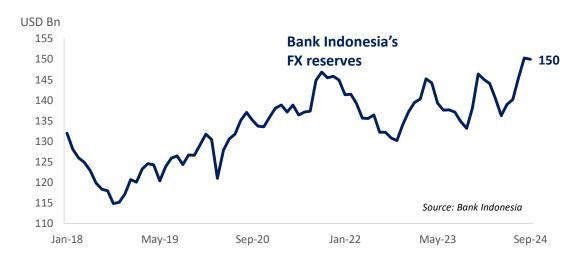
### Economic highlights (2/2)



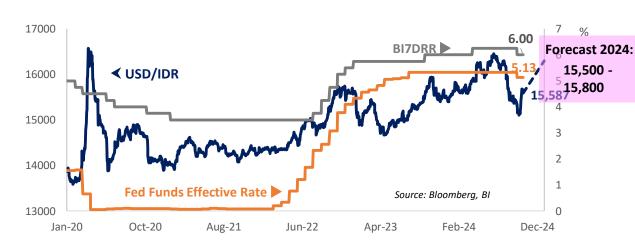
Positive trade balance on stronger commodity prices



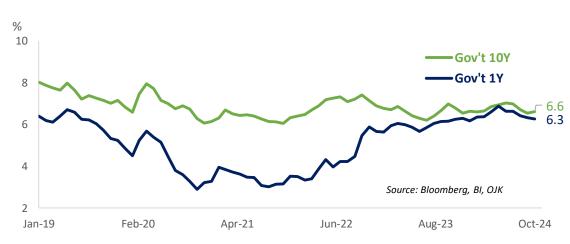
6 Rising FX reserves on substantial foreign inflows



### 7 Cautious BI policy rate cut, keeping an eye on Rupiah



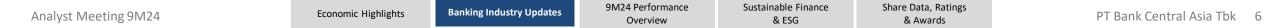
### **8** Government Bond rates might lag BI policy rate cuts





### **Banking Industry Updates**





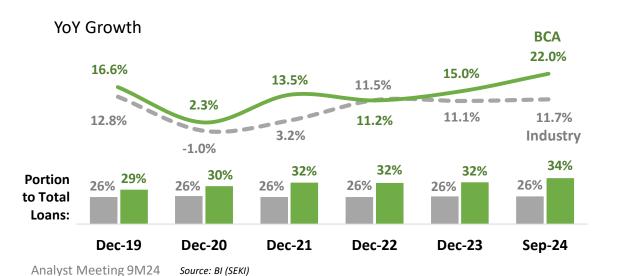
### Banking industry (1/2)

### Industry loan growth remained strong

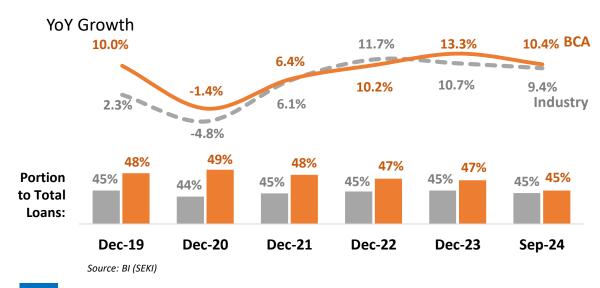


Notes: \*) Nominal GDP as of Jun-24. Source: BI (SEKI), National Bureau of Statistics

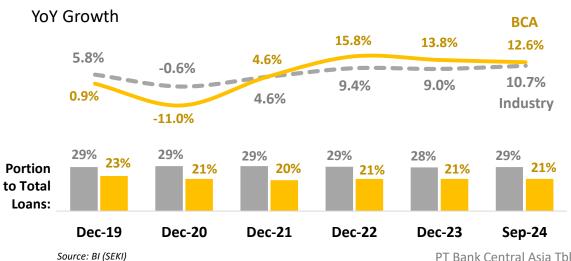
### **BCA** investment loans outgrew industry



### BCA working capital loans grew higher than industry



### **BCA** consumer loans grew above banking sector

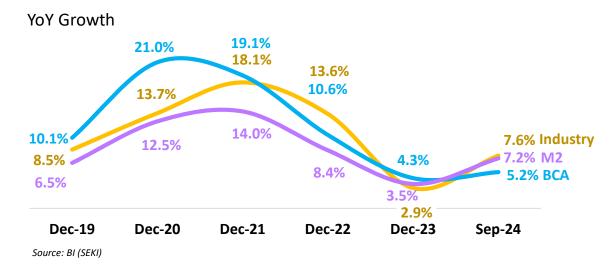


PT Bank Central Asia Tbk

### Banking industry (2/2)

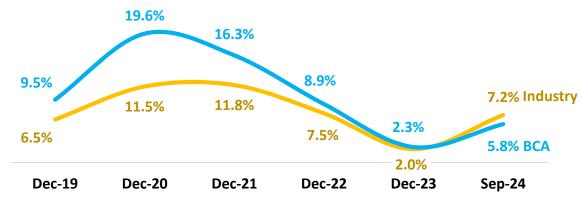


### Banking sector saw rebound in M2 and CASA growth



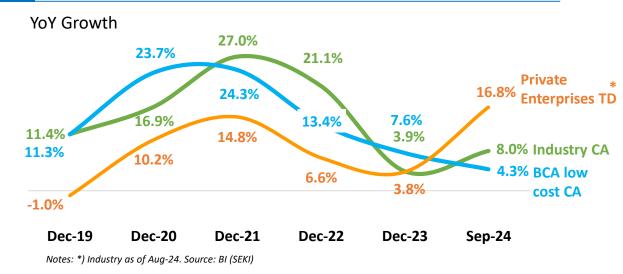
### **7** BCA SA grew in line with the industry

#### YoY Growth



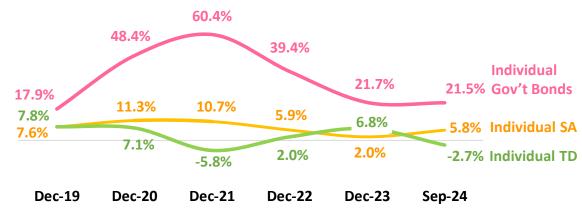
Source: BI (SEKI)

### 6 BCA CA was sticky albeit industry high-rate environment



### A shifting trend from individual deposits to Gov't bonds

#### YoY Growth



Source: BI (SEKI); Gov't Bond: Ministry of Finance (Domestic Bond Holdings)



### 9M24 Performance Overview



9M24 Performance Sustainable Finance Share Data, Ratings Banking Industry Updates **Economic Highlights** Analyst Meeting 9M24 PT Bank Central Asia Tbk 9 Overview & ESG & Awards

### Loans grew 14.5% YoY or 8.2% YtD



Consolidated (Rp tn)	Sep-23	Dec-23	Jun-24	Sep-24	YoY	YtD	QoQ
Total Assets	1,381	1,408	1,425	1,434	3.8%	1.8%	0.6%
Secondary Reserves & Marketable Securities	461	441	447	438	-5.1%	-0.7%	-2.2%
Loans	766	810	850	877	14.5%	8.2%	3.2%
Third Party Funds	1,089	1,102	1,125	1,125	3.4%	2.2%	0.0%
CASA	870	885	915	915	5.2%	3.5%	0.0%
Current Accounts	338	348	353	352	4.3%	1.1%	-0.3%
Savings Accounts	532	536	562	563	5.8%	5.0%	0.2%
Time Deposits	219	217	210	210	-4.0%	-3.1%	0.1%
Equity	236	242	241	256	8.5%	5.5%	6.3%

### NPAT rose 12.8% YoY on the back of solid operating performance



Consolidated (Rp tn)	9M-23	9M-24	YoY	2Q-24	3Q-24	QoQ
Operating Income	72.5	80.1	10.4%	26.3	27.7	5.3%
Net Interest Income	55.8	61.1	9.5%	20.2	21.1	4.9%
Non Interest Income	16.7	19.0	13.5%	6.1	6.6	6.9%
Fees and Commissions	12.9	13.8	7.0%	4.6	4.7	2.4%
Trading Income	1.2	2.3	82.0%	0.7	1.0	40.5%
Others	2.6	2.9	12.9%	0.8	0.9	4.6%
Operating Expenses	26.1	26.8	3.0%	8.5	9.0	6.3%
Manpower	12.2	13.2	7.9%	4.1	4.1	-1.2%
General & Administrative	13.8	13.7	-1.4%	4.4	5.0	13.3%
PPOP (Pre-Provision Operating Profit)	46.5	53.2	14.6%	17.8	18.7	4.9%
Provision incl. Loan Recoveries	1.5	2.4	60.2%	0.5	1.0	85.1%
Provision	2.3	2.9	28.6%	0.7	1.2	63.6%
Loan Recoveries	(0.8)	(0.6)	-28.7%	(0.2)	(0.2)	10.4%
Net Profit	36.4	41.1	12.8%	14.0	14.2	1.4%

### **Key Ratios**

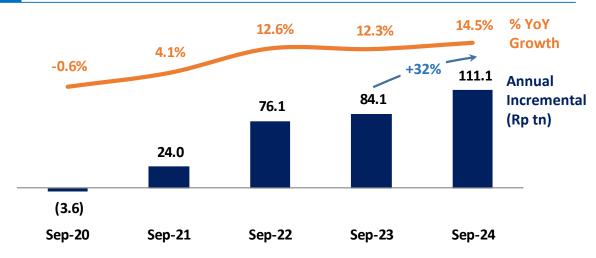


Bank Only	9M-23	9M-24	ΔΥοΥ	2Q-24	3Q-24	ΔQοQ
NIM	5.5%	5.8%	0.3%	5.8%	5.9%	0.1%
сос	0.4%	0.4%	0.0%	0.2%	0.6%	0.4%
Risk Adjusted NIM	5.1%	5.4%	0.3%	5.6%	5.3%	-0.3%
Cost to Income	33.1%	30.4%	-2.7%	29.1%	30.1%	1.0%
ROA	3.6%	3.9%	0.3%	4.1%	4.0%	-0.1%
ROE	23.5%	24.7%	1.2%	26.9%	24.6%	-2.3%
CAR	29.5%	29.3%	-0.2%	27.8%	29.3%	1.5%
CASA to Total Funding	80.7%	82.2%	1.5%	82.2%	82.2%	0.0%
LDR	67.4%	75.1%	7.7%	72.7%	75.1%	2.4%
NSFR	173.6%	162.2%	-11.4%	162.1%	162.2%	0.1%
LCR	379.2%	334.9%	-44.3%	324.4%	334.9%	10.5%
ECL to Total Loans	4.6%	4.0%	-0.6%	4.1%	4.0%	-0.1%
NPL - gross	2.1%	2.1%	0.0%	2.2%	2.1%	-0.1%
NPL Coverage	226.5%	193.9%	-32.6%	190.2%	193.9%	3.7%
LAR	7.9%	6.1%	-1.8%	6.4%	6.1%	-0.3%
LAR Coverage (incl. off B/S)	66.4%	73.5%	7.1%	71.2%	73.5%	2.3%

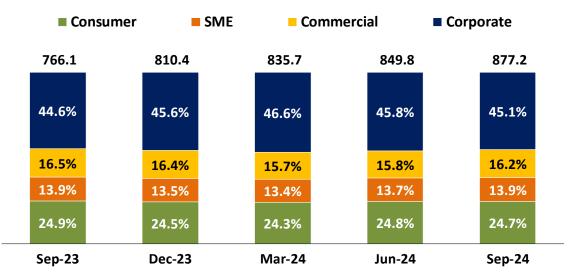
### **Broad-based loan growth**







### 3 Loan Composition (Rp tn)



### Loan Breakdown by Segment

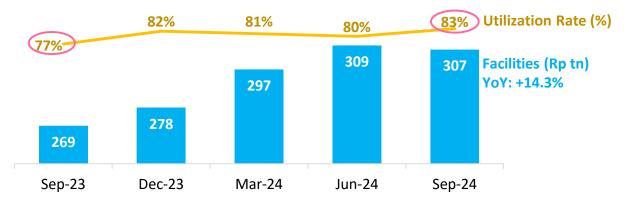
Consolidated	Dec-23	Sep-24	▲ YoY	▲ YtD	▲ QoQ
Corporate	369.2	395.9	15.9%	7.2%	1.8%
Commercial	126.2	135.3	11.8%	7.2%	6.1%
SME	107.8	120.1	14.2%	11.4%	5.0%
Consumer	199.1	216.5	13.1%	8.7%	2.9%
- Mortgages	121.8	130.4	10.7%	7.0%	2.7%
- Vehicles	56.9	64.1	17.9%	12.7%	3.2%
- Personal Loans	20.3	21.9	15.0%	7.9%	2.7%
Sharia Financing	9.0	10.4	32.9%	15.9%	9.6%
Total O/S Loans	810.4	877.2	14.5%	8.2%	3.2%
Total Facilities	1,191.2	1,270.0	11.1%	6.6%	0.6%

### Corporate book posted higher utilization rates



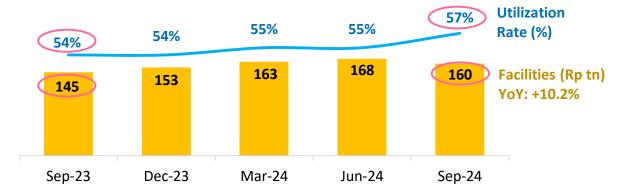
### 1 Investment Loan Facilities and Utilization Rate

· Strong growth in facilities and utilization rate trending up



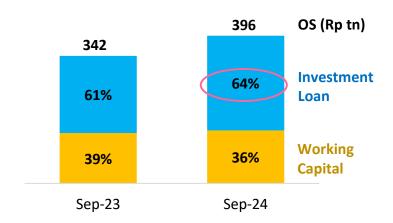
### Working Capital Loan Facilities and Utilization Rate

• Higher utilization rate



### 3 Corporate Loans by Use

• Investment loans accounted for 64% of total corporate loans



### Well-diversified sectors

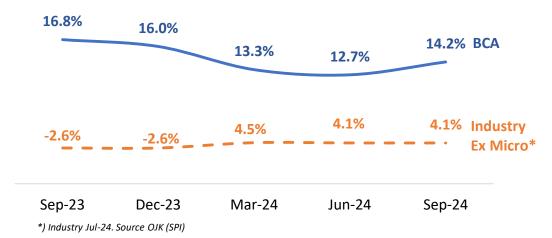


### SME loans grew well above industry



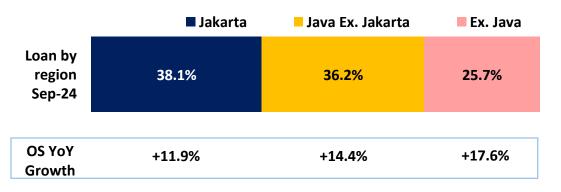
### 1 BCA vs Industry SME Loan Growth (YoY)

BCA consistently outgrew industry



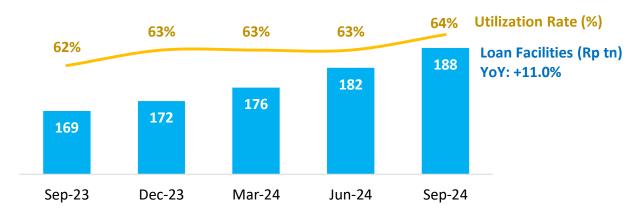
### BCA SME Loan by Region and YoY O/S Growth

Continue double-digit increase across regions



#### BCA SME Loan Facilities and Utilization Rate

Higher loan facilities and utilization rate



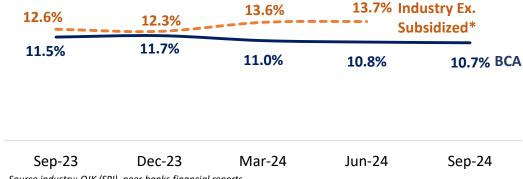


### Mortgages: solid flow of new booking



### BCA vs Industry Mortgages Growth (YoY)

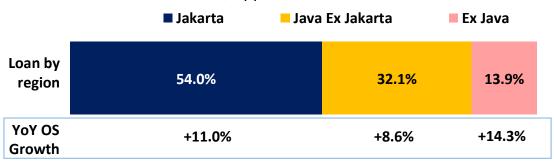
BCA posted a steady quality growth



Source industry: OJK (SPI), peer banks financial reports

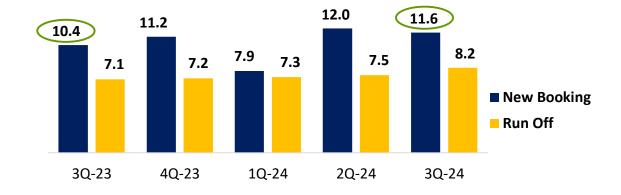
### **3** BCA Mortgages by Region and YoY O/S Growth

• Jakarta area dominates, opportunities in Ex Java.



### **BCA Mortgages New Booking and Runoffs (Rp tn)**

Realization from Expoversary was ~40%



Application from Expo reached Rp 43 tn, rose 75% in 2 Yrs

~150 developers participated in the Expo



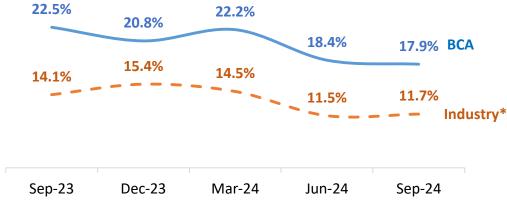
<sup>\*)</sup> BCA internal adj.

### Auto loans new booking rose 14% YoY



### BCA vs Industry Auto Loan Growth (YoY)

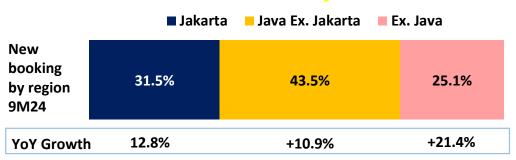
BCA auto loans has steadily outgrown industry



<sup>\*)</sup> Industry Jul-24. Source OJK (SPI) & Multifinance Statistics

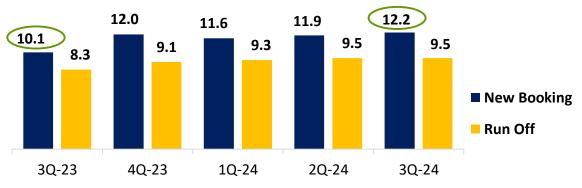
### **3** BCA Auto Loan – New Booking by Region & YoY Growth

• Ex. Java recorded the strongest growth



### 2 BCA Auto Loan New Booking and Runoffs (Rp tn)

Realization from Expoversary was ~40%



Note: Numbers are adjusted due to BCAF & BCAMF merger



### Consolidated LAR improved to 5.9%



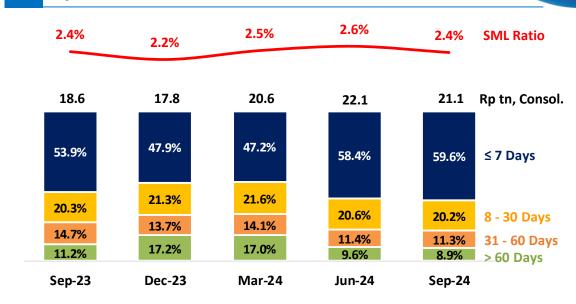
### Loan at Risk (LAR)

Consolidated	Sep-23	Dec-23	Sep-24	ΔΥοΥ	ΔYtD	ΔQοQ
Loan at Risk (Rp tn):						
Current Restruct.	24.4	21.2	13.1	-46.4%	-38.0%	-2.1%
Special Mention	18.6	17.8	21.1	13.3%	18.8%	-4.3%
NPL	15.5	14.5	18.0	15.5%	24.0%	-0.7%
Total	58.6	53.4	52.2	-11.0%	-2.3%	-2.5%
LAR Ratio	7.7%	6.6%	5.9%	-1.8%	-0.7%	-0.4%
LAR Coverage	66.2%	69.2%	73.1%	6.9%	3.9%	2.4%

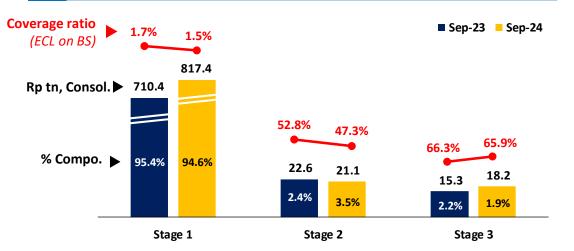
### **NPL**

2.1%	1.9%	1.9%	2.2%	2.1% NPL Ratio
15.5	14.5	15.5	18.1	18.0 Rp tn, Consol.
18.8%	19.7%	21.3%	21.8%	22.2% Consumer
14.2%	14.0%	14.9%	15.9%	16.7% SME
20.3%	18.2%	19.1%	23.4%	23.8% Commercial
45.8%	47.5%	44.2%	38.2%	36.5% Corporate
Sep-23	Dec-23	Mar-24	Jun-24	Sep-24

#### **Special Mention**



### **Loan by Staging** - Excl. Sharia & Cons. Receivables



### Transaction volume reached 26 bn, rose 21% YoY





1 Two powerful mobile banking apps



& Merchant Apps Merchant !

2 Merchant Point-of-Sales (POS)

**Online Business Banking;** 



4 e-wallet



6 Cash Deposit & Withdrawal Machine



contact center

**7** 24/7



1500888 8 1,257

5 OneKlik Online payment –embedded

in 3rd party platform



#### 9M24



No of Customers 32.6 million

(+5% YoY or ~2x in 5 yr)



Robust transaction volume in 9M24 26 billion

(+21% YoY or ~4x in 5 yr)



**Mobile Banking Transaction** per User

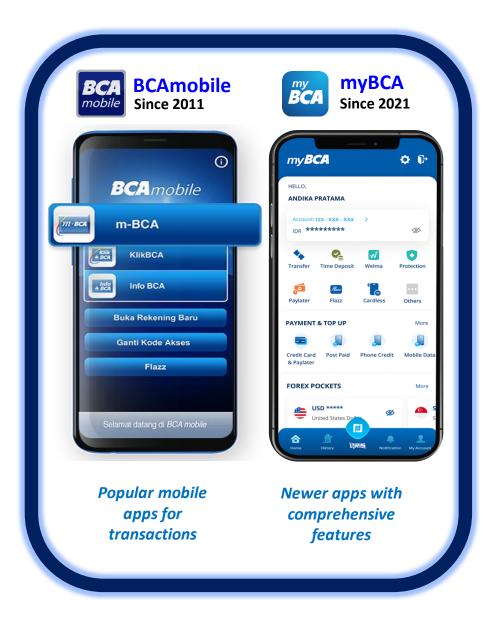
+28% YoY

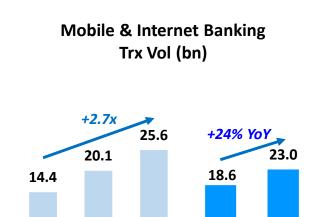
or +2.4x in 5 Yr

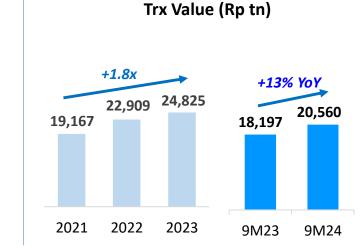
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### Two powerful mobile apps for customer choice









**Mobile & Internet Banking** 

• Growing transaction volume

2023

9M23

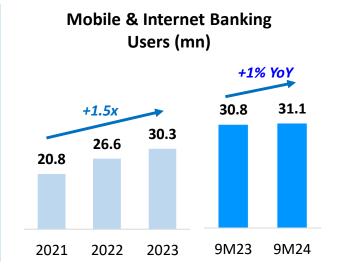
9M24

High active users rate

2022

2021

- Trusted channel & attractive loyalty program
- Rising customer base
- myBCA users grew 8x in 2 years



### Mobile apps feature enrichments for better experience



#### myBCA Popular Features

**Multi-currency Wallet** 

Single account with 8 major foreign currencies



#### myBCA Worldwide Access



**Register or login MyBCA** anywhere globally

#### **Integrated Account Management**

- View all account balances & investment portfolio
- Debit card and credit card controls
- Manage & transfer with any account under single BCA ID



### **Paylater BCA**

QR code **Payment** with choice of 1, 3, 6, or 12-month instalments



**Financial Spending and** 

**Budgeting Analysis** 

Analyze your financial

spending and budgeting

with

### Transfer & Payments



Transfer to BCA / other bank accounts (real time online, clearing, QR code)



**Foreign Currency Transfer** available in 14 foreign currencies



Virtual Accounts (payment settlement through unique accounts)



Payments (utilities, tax, credit cards, multi-finance, insurance, etc.)

### **Wealth Management**



myBCA Instant Access

for quick access.

balance inquiry

Credit Card online

application

Pre-login features available

• e-money (Flazz) Top up &

• QR code Payment & Transfer

**Buy/sell** investments online for:

- Mutual funds
- **Government bonds** (primary & secondary offering)

### Soft Token (KeyBCA App)

Replacement for physical KeyBCA tokens to authorize financial transactions





**Cardless Cash** withdrawal at BCA ATM

### **Cardless Cash Withdrawal**



**VINDI:** Real time notification for incoming and outgoing fund

### Comprehensive solutions for business banking



#### A longstanding track record: Comprehensive, continuously evolving business banking platform

### **Ease in Managing Payments**





**Utilities & Tax Payments** 



**Foreign Currency Transfers** 



**Payroll** 

and more...

**Online Business Banking** 

**Platform** 

**Robust Collection & Receivable Management** 





**Virtual Accounts** 



**Request for Payment** 



**Auto Collection** 

and more...

#### FX, Financing, and Liquidity







**Notional Pooling** 

Real-time, Centralized **Information Management** 



**Business Dashboard & Cashflow Summary** 



**Business Analytics** 



Portfolio & Balance Info



**E-Statement** 

### B<sub>2</sub>C

Provide extensive merchant point of sale (POS) network, constantly enlarging the acceptance ecosystem

#### **Merchant Apps BCA**



For new merchant acquisition and merchant services

#### **Merchant Point**of-Sale (POS)



One of the largest merchant POS networks in Indonesia

Extensive merchant payment network, serving >40mn accounts for online/ offline debit & credit card, QR code and

contactless payments





QR code Transaction Freq.



**2.6x YoY** 

### Delivering trusted relationship through off-line channels



### Branch and ATM contributed >36% of total transaction value



branches in strategic economic hubs

#### **Self Assisted Machines**



Offering

a 'hybrid

service

model'

deliver recurring transaction services

- Cash deposits and withdrawals
- High frequency of non-cash services, i.e.: account opening, bank card replacement, statement printout and e-channel registration
- Attended by BCA Officers

#### **In-person Banking**



focus on customer relationships & valueadded services

- Offering value-added services :
  - loan product (consumer, SME)
  - foreign currency notes
  - wealth management products
  - merchant solutions
  - Information inquiries
- Prioritize affluent and high-net-worth segment

**∞** ~60%

of total transactions at branch done via selfassisted machines

**≥> 30%** 

reduction in transaction time



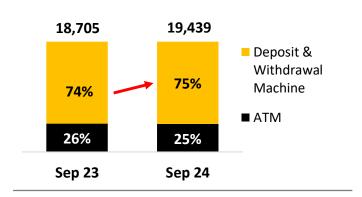
19.4k

**ATMs** 

Pioneer in 24/7 self-assisted cash deposit and withdrawals

Higher composition of self-assisted cash deposit & withdrawal machine vis-à-vis conventional ATMs (withdrawal only)

#### **Number of ATMs and Composition:**



~ Rp10 bn

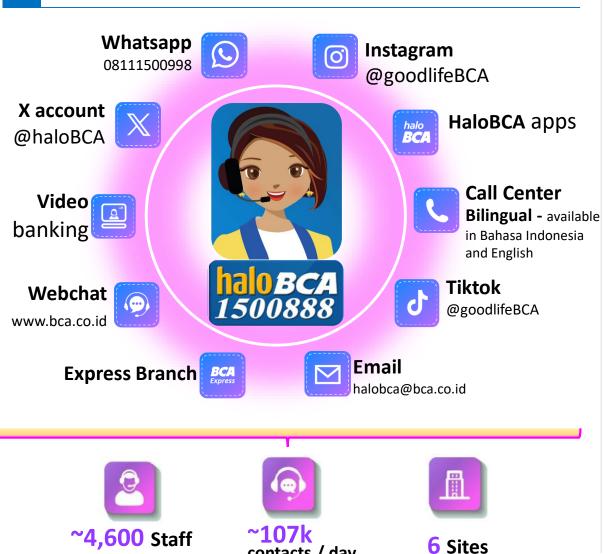
transactions per machine per month

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### Contact Center as a pivotal platform for digital customer service

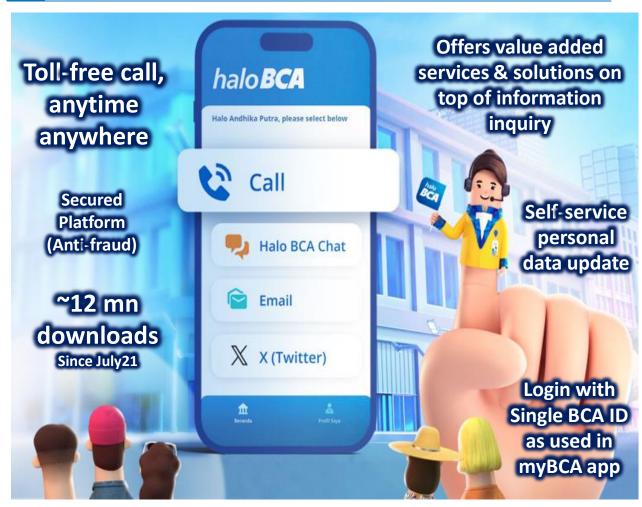


A robust Contact Center with multiple touchpoints



contacts / day

Halo BCA Apps – an easy way to connect with BCA

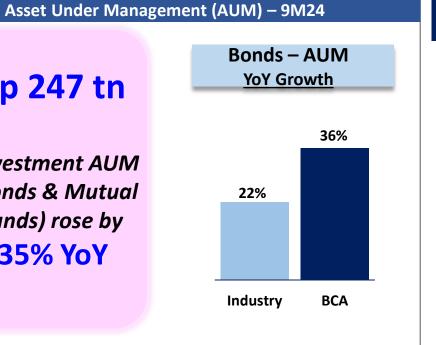


### Wealth Management: Solid transaction growth



### **Rp 247 tn**

**Investment AUM** (Bonds & Mutual funds) rose by 35% YoY



### **Wealth Management 9M24 Highlights**



**Popular Features in** myBCA Welma:

- Online Buy / Sell **Investments**
- Investment portfolio report
- Wealth investment insights

**No of Transactions** 

+34% YoY

% Contribution to total **Investment Volume** 

86%





### **New Products in 9M24**

+33% YoY increase of new product launching (linked to Investment & Bancassurance)





- **Economic Aspect**
- **Environment**
- Social
- Governance

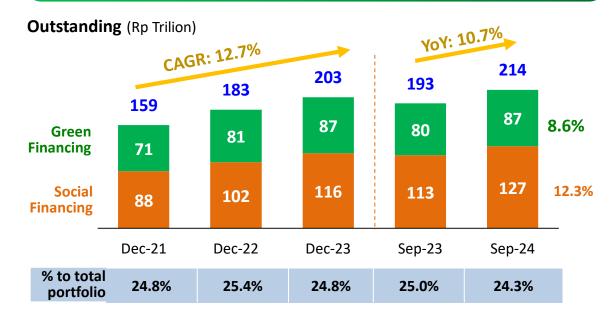
9M24 Performance **Sustainable Finance** Share Data, Ratings Banking Industry Updates **Economic Highlights** PT Bank Central Asia Tbk 26 Analyst Meeting 9M24 & ESG & Awards Overview

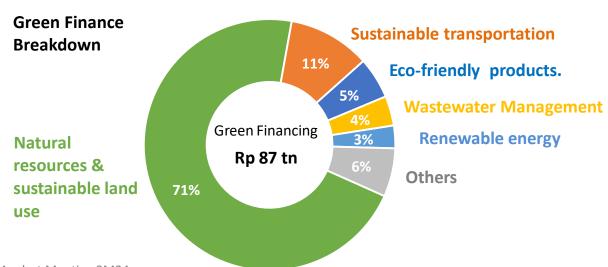


### Sustainable Financing grew 10.7% YoY



#### Our commitment on sustainable financing





#### Implement responsible financing

Set up credit policies on high-risk sectors from ESG perspective











Palm Oil Plantation & Industry

Coal Mining

Toll Road Development

Cement & Basic Steel Industry

Timber & Forest Product

#### Established exclusion list :

- Illegal Logging
- Destroying world heritage sites
- Gambling & Money Laundering
- Forced labor, child exploitation, human rights violations
- Illegal trade of wildlife or wildlife products
- Production & trade of weapons
- Violating the Rights of Local Communities
- Production & trafficking of narcotics

#### Mitigate environmental risk :

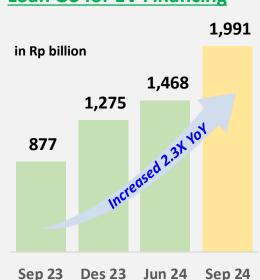
- Taking into account the efforts made by debtors to preserve the environment through:
  - Environmental Impact Analysis (AMDAL) documents
  - Corporate Performance Rating Program in Environmental Management (PROPER)
  - Environmental Management Efforts and Environmental Monitoring Efforts (UKL-UPL)
- Requesting debtors to follow-up unsatisfactory PROPER results
- Monitoring commitment and risk mitigation plan on debtors with significant risk of climate change, forest destruction and biodiversity.

### Continuously growing green financing portfolio



#### **Supporting low-carbon transition through EV financing**

#### **Loan OS for EV Financing**

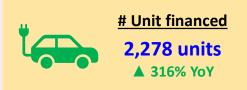






#### **3Q24 New Booking**





#### Moving towards more sustainable palm oil sector

#### **Certification on Palm Oil Financing:**

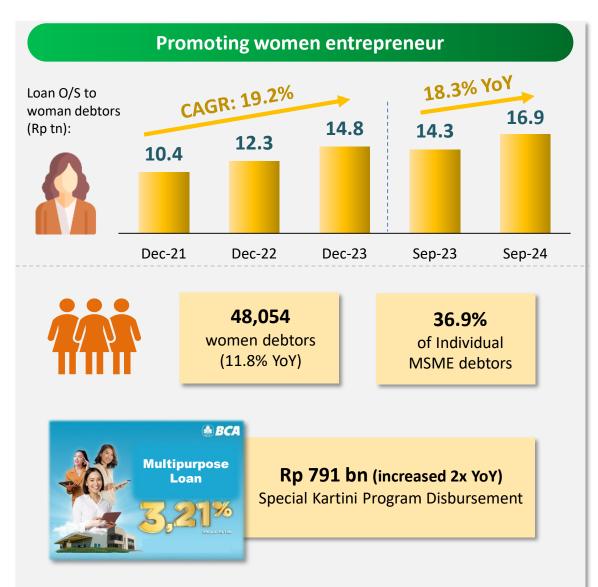
	Dec-20	Sep-24
ISPO and RSPO Certified	8	16
RSPO Certified	12	22
ISPO Certified	28	32
# Palm Oil Corporate Debtors with Certifications	48	70
% of Certified Palm Oil Debtors	36%	76%
% of Certified Palm Oil Loan Outstanding	45%	60%

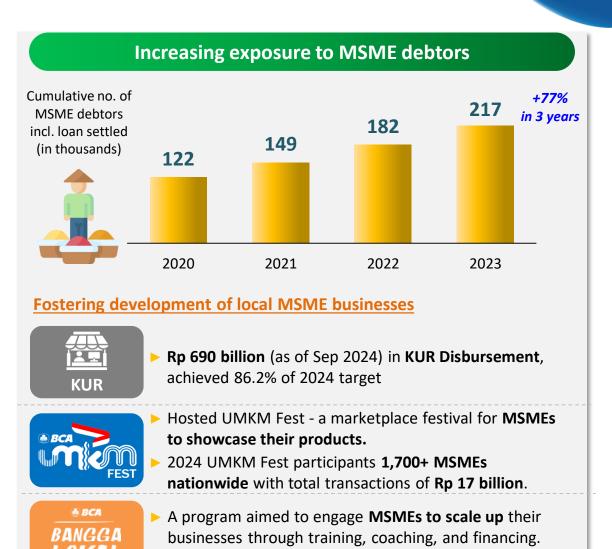
#### **Lending Policy for Palm Oil Sector**

- Obtain palm oil certifications (ISPO/RSPO).
- Adopt no-deforestation, no-peat, no-exploitation (NDPE) principles.
- Implement low carbon business practices and local community empowerment.
- Develop action plan and timeframe on sustainable business practices





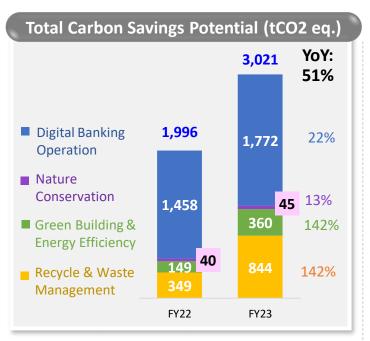




The program has engaged **1,900+ MSMEs** since Nov 20.

### Towards environmentally-friendly operations





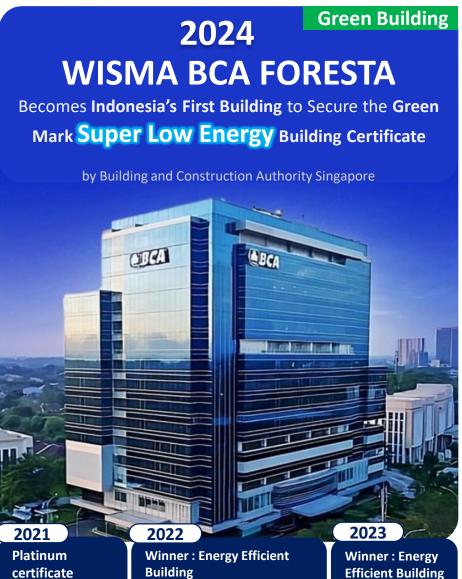
As of Sep-24 **Digitalization** 99.7% of transaction done through digital channels

### **Nature Conservation**

Support the building of "Intan Ruang", (turtle egg incubation chamber) for up to 15,000 eggs

Released of 1,624 hatchlings

**Green Building** from the Ruang Intan. Council Indonesia





566 Ton

Waste recycled

As of Sep-24

#### **Waste Management**

#### **Types of Waste:**

- **EDC** machines
- E-Waste
- **Expired archives & documents**
- Organic & Non-organic waste

### **Sustainability Corner BCA**

operational waste transforms installations displayed in the BCA Gallery to raise awareness and promote tangible actions of effective waste management practices.



Analyst Meeting 9M24 PT Bank Central Asia Tbk 30

**ASEAN Energy** 

**Award** 

Subroto Award by Ministry of

**Energy & Mineral Resources** 

### Benefiting wider communities through value-added initiatives



#### **Ensuring the welfare of employees**

Provide a variety of well-being campaigns and facilities that are easily accessible to all employees



**Career Wellbeing** 



**Mental & Physical Health** 



**Social/Community** 



**Financial Wellbeing** 



Prohibit all employees from any involvement in (online) gambling

- Internal regulations signed by Directors in August 2024
- "Don't Bet Your Life" campaign

#### Access and Affordability of Banking Products and Services

Access to

Products & services

**1,257** branch offices in **36** provinces

**19,439** ATMs in **263** cities

Access for

**13** 'ATM Wicara' for disabilities using voice

**Disabilities** feature

Access for 20 branch offices in 3T areas of Indonesia Remote area (disadvantages, outermost, frontier areas)

As of September 2024

#### Bringing positive impacts to external communities

**26** 

Assisted villages across Indonesia

**120+ MSMEs** attended Halal Certification Workshop

**41 MSMEs** attended UMKM Go Export Workshop



Conducts public health program for underprivileged communities across Indonesia as of September 2024:

Cataract surgery for **477** patients

Medical assistance for **10.142** patients

Blood donation

1,732 bags



#### **Quality education for young generation**

**Bakti BCA Scholarship** – One year education assistance program for **700** students

**BCA Knowledge Sharing** – Capacity building program initiated by BCA directors for **1,492** students in 3Q24

**Financial Literacy** – Socialization & activities for **94,116** Participant in 3Q24





### Conduct best practices in corporate governance

- The audited annual financial report/statement released within 60 days from the financial year end
- The Notice of AGMS are announced 28 days before the date of the AGMS
- Auditors seeking reappointment clearly identified on Notice of AGMS as well as on BCA's Website
- The Summary of Minutes of AGMS is publicly available by the next working day
- Final dividend paid in a timely manner <30 days after approved by shareholders at general meetings</li>



#### **Corporate Governance Outcome**

#### **Self Assessment Rating**

Self-Assessment on the Implementation of Good Corporate Governance in 1H 2024 :

Rating 1 (Very Good)

#### **ASEAN Corporate Governance Scorecard Rating**



The Indonesian Institute for Corporate Directorship (IICD) Corporate Governance Award

BCA won the "Grand Champion" award at IICD Corporate Governance Conference & Award 2023

### Good governance for sustainable business practices



**Dedicated ESG working unit** as enabler & collaborator of ESG initiatives across BCA working units



Implement anti corruption & gratification control, supervised by Compliance Division as Gratification Control Unit

**Require** partners to sign an **Integrity Pact** and a **Compliance Statement** as part of the sustainable sourcing process.

#### Rising importance of IT Governance



**Dedicated Cyber Security Risk Management** 

Dedicated IT Security Group

**24/7 Security Monitoring Center** to monitor data traffics, cyber risk, and threats



Conduct cybersecurity maturity model assessment by independent third party 2023 Result: Strong maturity

Established cybersecurity culture & knowledge assessment for all employees

### **ESG Rating & Awards**











Newsweek World's Most Trustworthy Company for 2 consecutive years

#1 in Banking Sector

Top 30 Most Valuable Southeast Asian Brands 2024

KANTAR BRANDZ

#1 The Most Valuable Southeast Asian Brand in Indonesia



Alpha Southeast Asia 18th Annual Best Financial Institution Awards 2024

Best Bank in Indonesia



Annual Report Award 2023

**Grand Champion** 







Last update: May 2024



### Share Data, Ratings & Awards



9M24 Performance Sustainable Finance **Share Data, Ratings Economic Highlights** Banking Industry Updates Analyst Meeting 9M24 PT Bank Central Asia Tbk 34 Overview & ESG &Awards

### BCA share performance & rating



#### BCA Shareholding Structure (30 September 2024)

	Number of Shares	Ownership Percentage
PT Dwimuria Investama Andalan *	67,729,950,000	54.94%
Public**	55,545,100,000	45.06%
Total	123,275,050,000	100.00%

Shareholders of PT Dwimuria Investama Andalan are Mr. Robert Budi Hartono and Mr. Bambang Hartono, therefore the ultimate shareholders of BCA are Mr. Robert Budi Hartono and Mr. Bambang Hartono.

#### **Fitch Ratings**

As of May 2024

Description	Rating
Outlook	Stable
Long-Term IDR	BBB
Short-Term IDR	F3
National Long-Term	AAA (idn)
National Short-Term	F1+ (idn)
Viability	bbb
Government Support	bbb-

#### **Pefindo Ratings**

As of March 2024

Description	Rating
Corporate Rating	idAAA/Stable
Shelf Registration Sub Bond I	idAA/Stable

#### **Performance BBCA vs IDX Finance Index**

(Relative price up to 22 Oct 2024 against 1 Jan 2018)





Market Cap **BCA**: Rp**1,294** tn (22 Oct 24) "The Largest in Indonesia"



CAGR **BCA** Share Price: +21.4%

(2 Years: Oct-22 to Oct-24)



CAGR **IDX Finance** Share Price: +3.9%

(2 Years: Oct-22 to Oct-24)

<sup>\*\*</sup> Under this composition, 2.49% of shares belong to parties affiliated with PT Dwimuria Investama Andalan.

### Selected awards and recognitions - 2024







#### Finance Asia Awards 2024

Indonesia Best Domestic Bank (Highly Commended)



EXCELLENCE IN

RETAIL FINANCE

GLOBAL AWARDS 2024

TAB Global

#### **Euromoney**

**Private Banking Awards 2024** 

- Best for Next Gen in Indonesia
- Best for HNW in Indonesia



#### Institutional Investor 2024 Asia Executive Team

- #1 in Asia ex-Mainland China. #5 in Core Asia
- #1 Company Board (Sell –side) in Asia ex-Mainland China
- #2 Company Board (Sell-side) in Core Asia
- Best CEO & CFO
- Best IR Program, IR Professional & ESG



GALLUP\*

#### **Brand Finance**

World's Strongest Banking **Brand 2024** 

**Global Customer Engagement 2023** 

Customer engagement recognition

above global benchmark

(90th percentile)

AAA+ (93.8/100)

Gallup



#### **TAB Global**

Excellence in Retail Finance Awards 2024

- · Best Retail Bank in Indonesia
- Most Recommended Retail Bank in Asia Pacific
- Most Recommended Retail Bank in Indonesia

#### Newsweek **World's Most Trustworthy Companies 2024**

No 1 World's Most Trustworthy Companies 2024 in Banking Sector



#### **Alpha Southeast Asia**

17th Annual Private Wealth

• Best Wealth Management Bank in Indonesia

18th Annual Best Financial Institution

Best Bank in Indonesia

### **Investor Relations, ESG, GCG and CSR**



#### 14th Asian Excellence **Award 2024**

- Asia's Best CEO, CFO
- **Best Investor Relations**
- Asia's Best CSR



2024

#### **Finance Asia**

Asia's Best Companies 2024

- Indonesia Best Large Cap Company (Gold)
- Indonesia Best Managed Company (Bronze)
- Most Committed to ESG (Silver)
- Indonesia Best CEO



#### **Fortune Indonesia Change the World**

Sustainability in Waste Management



**Annual Report Award 2023** 

**Grand Champion** 

PT Bank Central Asia Tbk 36 Analyst Meeting 9M24

### Publications in BCA website (www.bca.co.id)

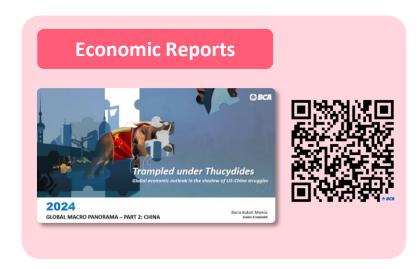


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